



## **Director of Ministry Operations**

Redemption Church exists to show our city who Jesus is, by creating a culture of worship and discipling the next generation of Christians and leaders.

The church is seeking a leader with both the operational acumen and heart for ministry required to effectively oversee all church operations. As Director of Ministry Operations, you'll report directly to the Lead Pastor of Redemption Church, and will play a vital role in setting strategy, driving operational excellence, and ensuring our church thrives in achieving its mission in the Charlotte community and beyond.

As the leader responsible for maintaining a 360-degree view of work spanning all ministries and operating units, you will be the connective tissue that ensures coordination and unity across staff and volunteers. You will also establish and directly oversee *one* of Redemption Church's five strategic ministries. The ideal candidate is a "builder" and master of execution with excellent people skills.

### **Core Responsibilities**

- Define and lead semi-annual ***corporate (cross-ministry) planning, goal setting and prioritization*** process
- Define and lead ***regular operating rhythms*** (ex. monthly leadership meetings, quarterly scorecard, etc.) to bring leadership together to assess church health and performance against goals, determine priorities, share ideas and address issues/opportunities
- Directly oversee ***volunteer ministry leaders*** to ensure they are adequately mentored and supported in their leadership roles; including defining common templates and practices to drive efficiencies and unify work across teams
- Lead strategy for and directly drive the ***Orientation and Membership Ministry***
- Oversee ***short-term projects*** as defined by the Lead Pastor
- Support the lead pastor in preparing regular ***reporting to the Acts 29 Network***

### **Required Experience & Qualifications**

- Must fully embrace and embody the [vision and values](#) of Redemption Church
- Bachelor Degree required
- Master of Divinity or related education required
- Previous experience leading or working on a ministry team preferred
- 6+ years' experience in strategic business planning and operations management
- Excellent project manager and multi-tasker who thrives in a fast-paced environment
- Analytical problem solver who excels in strategic measurement and process definition
- Experienced people manager with a highly collaborative and approachable style
- Proactive self-starter with a strong ability to manage through ambiguity
- Spiritual attentiveness and vitality; deep commitment to growing in spiritual maturity
- Humility and a winsome demeanor