

## **How do I join/create a channel?**

Channels can be Public (accessible to anyone in the Redemption Church network) and Private (accessible by invitation, EX: Community Groups). Join any public channel in Redemption by searching the channel name in the search bar (Most popular public channels are: #redemption\_updates, #prayer, #random, #events). To request permission to create your own Slack channel (public or private) email [communications@redemptioncharlotte.com](mailto:communications@redemptioncharlotte.com).

## **Can I customize notifications?**

Slack is meant to be helpful, not intrusive. You may customize which channels you'd like to receive notifications from. Click the 3 dots on the channel to expand the menu, select "Settings" then select "Notifications" to adjust.

## **What if someone does not want the app? Can they receive updates other ways?**

Yes. We send out The Weekly email each Friday, post updates on social media, and have a church wide calendar on our website. We also share updates on Sunday mornings via on-stage announcements and slides. There is a plethora of ways to stay connected. However, we are asking volunteers and Redemption members to connect in Slack in order for us to operate more efficiently and communicate more effectively as a church.

## **How will Slack help create better communication between the church and members?**

The benefit of Slack is that it is a dedicated space for church communication. While you most likely receive emails and texts from other people on a variety of topics, the only information received via Slack is Redemption information. Making it easy to receive updates, ask questions, collaborate on projects and connect with church members.

## **Can Giving be done via Slack?**

We would prefer Giving to be done via our website's Giving page. Or on Sunday mornings via the offering box.

## **Is there an age limit to Slack?**

We would not recommend users under 13 to use Slack. Parents can use their best judgment when allowing their teens to join Slack. Material on Slack is not mature and would be appropriate for teen users; however, teens may not have a huge interest in viewing the content on Slack.

## **I still have questions**

Not to worry! Our Connections Table team is fully equipped to help you navigate Slack. Chat with one of them on Sunday or email us at [communications@redemptioncharlotte.com](mailto:communications@redemptioncharlotte.com)